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UNITED STATES OF AMERICA POSTAL REGULATORY COMMISSION WASHINGTON, DC 20268-0001

Inquiry Concerning Service Performance Measurement Data

Docket No. PI2016-1

CHAIRMAN'S INFORMATION REQUEST NO. 3

(Issued May 26, 2016)

To clarify the Postal Service's Responses to CHIR No. 1 and Responses to CHIR No. 2, the Postal Service is requested to provide written responses to the following questions.¹ Answers to each question should be provided as soon as they are developed, but no later than June 3, 2016.

1. With respect to mail in measurement, the Postal Service has stated that it "does not have data regarding the total volume of mail (measured plus unmeasured), or the total volume of Full-Service mail that was not measured, that have been disaggregated by class, product, and service standard." The Postal Service also stated that one challenge with respect to disaggregating the total volume of Full-Service IMb mail that was not measured by class, product, and service standard is that "detailed mailpiece level data are retained for 120 days, after which the data are purged from the Seamless Acceptance and Service Performance (SASP) and Business Intelligence Data Store (BIDS) systems due to data storage costs." Please confirm the Postal Service is able to file the

¹ Responses of the United States Postal Service to Questions 1 Through 5 of Chairman's Information Request No. 1, May 3, 2016 (Responses to CHIR No. 1); Responses of the United States Postal Service to Questions 1 Through 3 of Chairman's Information Request No. 2, May 18, 2016 (Responses to CHIR No. 2).

² Docket No. ACR2015, Responses of the United States Postal Service to Questions 1-4, 8, 11, and 13-16 of Chairman's Information Request No. 6, February 3, 2016, question 16.

³ Responses to CHIR No. 1, question 2.b.

attached Excel worksheet with volume totals for each quarter,⁴ on the same schedule as when it files its Quarterly Reports pursuant to 39 C.F.R. part 3055, subpart B. If the Postal Service is not able to file the attached Excel worksheet on a quarterly basis, please identify which components of the worksheet cannot be provided and explain why.

In its Responses to CHIR No. 1, question 4, the Postal Service provided an Excel worksheet quantifying the reasons mail is processed as Full-Service IMb, but excluded from measurement, by quarter. Please confirm the Postal Service is able to file an updated Excel worksheet, quarterly, on the same schedule as when it files its Quarterly Reports pursuant to 39 C.F.R. part 3055, subpart B. If the Postal Service is not able to file the updated Excel worksheet on a quarterly basis, please identify which components of the worksheet cannot be provided and explain why.

By the Acting Chairman.

Robert G. Taub

⁴ The table should be completed using actual total mailpiece volume, or one of the following responses where the Postal Service cannot provide the requested data: N/A (when the requested information is not applicable); Unable to Collect (when the requested information is unable to be collected).